

RELOCATION PACKAGE





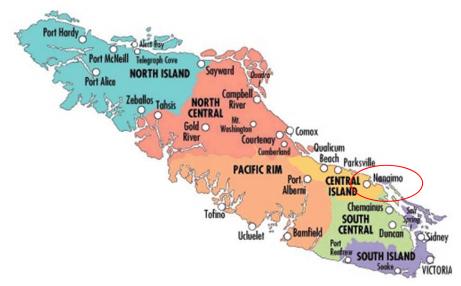
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Overview of Nanaimo

The City of Nanaimo is a community of 86,000 located on the east side of Vancouver Island, approximately 110 km north of Victoria, the capital of British Columbia, Canada.



Nanaimo's History

Nanaimo was first settled thousands of years ago by the Coast Salish natives who named the area "Snuneymuxw" which means "meeting place". The great and mighty Coast Salish nations traveled from villages along the Nanaimo River and False Narrows to build longhouses at Departure Bay. Change began with Imperial Spain's explorers charting these coastal waters in 1791. Control over the area passed to the British Empire in the early 19th century and the first settlers arrived in the early 1800's and set up a trading post, which established Nanaimo as an important hub of commerce. A fort was erected by the Hudson's Bay Company in 1853 and is now a restored landmark. From 1852 until 1952, Nanaimo was primarily a coal town. Coal-burning ships refueled here and coal was exported in large quantities from numerous mines in the area. By 1941 increased demand for lumber and a declining need for coal brought the area's thriving forests to the forefront.

During it all, Nanaimo continued to develop as a centre for the meeting and movement of products and people – a gathering place.

Municipal Information

City of Nanaimo

The City of Nanaimo was first incorporated as a municipality in 1874. Since that time the City has seen significant growth with a population now exceeding 86,000.

Nanaimo City Council

An elected Council comprised of a Mayor and eight Councillors governs the City of Nanaimo. **Mayor** – John Ruttan **Councillors** – Diane Brennan, Bill Bestwick, Jim Kipp, George Anderson, Ted Greves, Diana Johnstone, Fred Pattje, Bill McKay

Public Safety

Policing services are provided by the Royal Canadian Mounted Police (R.C.M.P.). There are 140 R.C.M.P. officers serving the Nanaimo area.



Fire Protection

Fire protection is provided by the City of Nanaimo Fire Department from seven fire stations located around the city. There are 95 fire-fighters serving the community.

Regional District of Nanaimo

The Regional District of Nanaimo provides regional governance and services in Nanaimo, Lantzville, Parksville, Qualicum Beach, and seven unincorporated Electoral Areas on the east coast of Vancouver Island.

Community Leaders

Member Legislative Assembly (MLA) Michelle Stillwell – Nanaimo-Parksville Leonard Krog – Nanaimo Doug Routley – Nanaimo-North Cowichan

Greater Nanaimo Chamber of Commerce

Marianne Turley, Chair Kim Smythe, CEO

Nanaimo Economic Development Corporation Sasha Angus, CEO

Nanaimo Airport Mike Hooper, President & CEO

Downtown Nanaimo Business Improvement Association

Corry Hostetter, General Manager

<u>Utilities</u>

Local levels of government provide water, sewer, landfill, and recycling services, while electricity is provided by BC Hydro, a provincial crown corporation. Natural gas distribution is provided by FortisBC, a private company.

BC Hydro – For detailed rate information, contact BC Hydro's Nanaimo office at 1-800-224-9376 (Customer Service).

Gas – Rates vary with consumption and usage classification. For more information about rates, contact the Nanaimo office of FortisBC at (250) 751-8300.

Garbage Disposal & Recycling – The City of Nanaimo provides weekly residential garbage collection and disposal services, and bi-weekly collection of certain recyclables.

Telephone/Telecommunications

Telus & Shaw Communications provide telephone communications in Nanaimo. Service rates vary on lines and individual equipment needs. For additional information, contact Telus at 1-888-811-2828. Shaw Communications provides digital telephone service; contact them at (250) 760-1999.

Internet Access

Local companies that provide full Internet services, including world-wide web access, email, and web page design are NISA, Shaw Communications, and Telus Communications. They also provide Internet installation and training.

Member of Parliament (MP) Jean Crowder – Nanaimo-Cowichan James Lunney – Nanaimo-Alberni

Snuneymuxw First Nation John Wesley, Chief

Vancouver Island University Dr. Ralph Nilson, President

Nanaimo Port Authority Bernie Dumas, President & CEO

School District 68 Dave Hutchinson, Superintendent



Ferries

Regularly scheduled passenger & vehicle ferry service is available between Nanaimo and Vancouver. There are two primary ferry terminals in Nanaimo, operated by the British Columbia Ferry Services Inc. The Departure Bay terminal serves the Nanaimo to Horseshoe Bay route, while the Duke Point terminal in the city's south end serves the Nanaimo to Tsawwassen route. Crossing time ranges from 1 hour 35 minutes to 2 hours, depending on the route. For more information, contact BC Ferries at 1-888-BCFERRY (223-3779). Website: www.bcferries.com

Public Transit

Public transit is provided by Nanaimo Transit with service between 6:40 am and 11:00 pm. Buses run every 15 minutes during peak hours, and every half-hour during off-peak times. The Nanaimo Regional Transit can be reached at: 250-390-4531 or www.bctransit.com/regions/nan/.

Driving Distances

From Nanaimo to:

<u>Km</u>	<u>Miles</u>	<u>Hours</u>
153	95	2 hours, 20 min.
37	23	35 min.
108	67	1 hour, 20 min.
51	31	47 min.
26	16	25 min.
37	23	30 min.
84	52	1 hour, 20 min.
47	29	43 min.
131	80	2 hours.
206	128	3 hours.
180	112	2 hours, 46 min.
111	69	1 hour, 40 min.
	153 37 108 51 26 37 84 47 131 206 180	153 95 37 23 108 67 51 31 26 16 37 23 84 52 47 29 131 80 206 128 180 112



Relocation Package

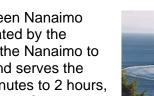
Transportation

Nanaimo has a modern and efficient transportation network, with an airport, 3 ferry terminals, a recently enhanced highway system, and a public transit system. The average commute time from the outer boundaries of the city to downtown is 20 minutes.

Air

The Nanaimo Airport, operated by the Nanaimo Airport Commission, is located 15 km south of the city, in Cassidy. For additional information, contact the airport at (250) 245-2157.

The Nanaimo Seaplane Terminal, operated by the Nanaimo Port Authority, provides facilities for seaplane flights from downtown Nanaimo. Regularly scheduled flights to downtown Vancouver and Vancouver International Airport are available through West Coast Air, Harbour Air and Tofino Air. Flight time is 20 minutes. Seair Seaplanes offers flights to and from Nanaimo and Vancouver from Departure Bay.



GREATER NANAIMO CHAMBER OF COMMERCE

Relocation Package

Major Financial Institutions

Bank of Montreal www.bmo.com

Dickinson Branch 6908 North Island Hwy. Nanaimo, B.C. (250) 390-5086

Terminal Park Branch 1533 Estevan Rd. Nanaimo, B.C. (250) 754-0564

Scotiabank www.scotiabank.ca

Main Branch 65 Commercial St. Nanaimo, B.C. (250) 716-2300

Nanaimo North Town Centre Branch 166-4750 Rutherford Rd. Nanaimo, B.C. (250) 751-7700

Nored Plaza Branch 101-6750 N. Island Hwy. Nanaimo, B.C. (250) 390-5975

Canadian Western Bank <u>www.cwbank.com</u> Main Branch

101-6475 Metral Dr. Nanaimo, B.C. (250) 390-0088

Canadian Imperial Bank of Commerce

www.cibc.ca

Port Place Branch 66-650 Terminal Ave. Nanaimo, B.C. (250) 716-2060

North Island Hwy. Branch 6570 North Island Hwy. Nanaimo, B.C. (250) 756-3430

Country Club Branch 123-3200 North Island Hwy. Nanaimo, B.C. (250) 756-3400

Royal Bank of Canada <u>www.rbc.com</u>

Main Branch 205 Commercial St. Nanaimo, B.C. (250) 741-3500

Brooks Landing Branch 110-2000 Island Hwy. N. Nanaimo, B.C. (250) 758-7381

Woodgrove Centre Branch 49-6631 North Island Hwy. Nanaimo, B.C. (250) 390-4311

TD Canada Trust <u>www.tdcanadatrust.com</u>

Beaufort Branch 1588 Boundary Crescent Nanaimo, B.C. (250) 716-2600

Terminal Park Plaza Branch 1-1150 Terminal Ave. N. Nanaimo, B.C. (250) 754-7731

Longwood Station Branch 1-5777 Turner Road Nanaimo, B.C. (250) 390-1248

Business Development Bank of Canada 500-6581 Aulds Rd. Nanaimo, B.C. (250) 754-0250

HSBC

101-6551 Aulds Road Nanaimo, B.C. (250) 390-0668

Coastal Community Credit Union

www.cccu.ca Head Office 21 - 13 Victoria Cr Nanaimo, B.C. (250) 741-3200

> Bowen Rd. Branch 2350 Labieux Rd. Nanaimo, BC (250) 758-2711

> Harbourfront Plaza 111-59 Wharf St. Nanaimo, BC (250) 754-3111

Hammond Bay Branch 6365 Hammond Bay Nanaimo, BC (250) 390-4312

Southgate Branch 111-50 Tenth St. Nanaimo, BC (250) 741-1233

Coast Capital Savings Credit Union

www.iscu.com 6581 Aulds Rd. Nanaimo, BC (888) 517-7000

Island Savings Credit Union

97-6631 Island Hwy. N. Nanaimo, BC (250) 390-7070

Climate

Nanaimo boasts one of the mildest and sunniest climates in Canada, experiencing close to 1850 hours of sunshine annually. The city is protected from Pacific weather systems by the range of mountains which run the length of Vancouver Island. Nanaimo's climate is also moderated by the Strait of Georgia.

The region's range of moderate precipitation makes it the ideal place for year round recreational pursuits. You can swim, sunbathe, and ski all in a matter of months!

January	5.8 C (42.5 F)
February	8.4 C (47.0 F)
March	10.7 C (51.3 F)
April	13.8 C (56.9 F)
Мау	17.7 C (64.0 F)
June	20.9 C (69.9 F)
July	24.0 C (75.2 F)
August	24.2 C (75.6 F)
September	20.6 C (69.0 F)
October	14.7 C (58.5 F)
November	9.1 C (48.4 F)
December	6.1 C (43.0 F)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Rain	13.18	18.11	10.8	5.96	4.69	3.94	2.43	3	4.4	10.06	17.95	17.02
Snow	30.5	15	8.2	0.02	0	0	0	0	0	0.07	8.6	29.7

(Precipitation In Centimeters)

For current weather conditions visit: www.weatheroffice.ec.gc.ca/city/pages/bc-20_metric_e.html

For more climate statistics visit:

www.theweathernetwork.com/index.php?product=statistics&pagecontent=C02094



Motor Vehicle Licensing and Insurance

For New Residents

Driver's License

If you are new to British Columbia and drive a vehicle, you need to obtain a BC driver's license within 90 days after moving here. This can be done at the Service BC Government Agents Office located at 460 Selby Street in Nanaimo.

New residents who hold a Canadian, American, Austrian, German, Swiss, Japanese, or South Korean license can usually complete their license exchange the same day, provided they bring all necessary documents.

Visit: http://www.icbc.com/driver-licensing

Note to students: If you normally reside out-of-province but are attending a recognized BC educational institution, you can continue using your valid non-BC driver's license.

Automobile Insurance All motorists in BC must carry basic automobile insurance. For residents, it is provided through the Insurance Corporation of British Columbia's (ICBC) Basic Autoplan. For more information: http://www.icbc.com/insurance/

Address Changes

If your address has changed, your driver's license and insurance policy will both have to be updated. You must let ICBC know within 10 days of moving.

Note that the procedures for changing the address on your driver's license and your insurance policy are not the same.

Driver's License

1. Online: https://www.addresschange.gov.bc.ca/

2. Phone: 1.866.775.0011

3. In person: Service BC Government Agents Office, 460 Selby Street, Nanaimo, BC V9R 2R7, Telephone 250.741.3636

Automobile Insurance You will need to visit an Autoplan broker in person to change you address on your policy.

For a list of Autoplan brokers, visit: http://www.icbc.com/autoplan/broker



Churches & Other Places of Worship

Church Organizations

Bethlehem Retreat Centre 2371 Arbot Rd., Nanaimo (250) 754-3254

Hope Lutheran Church (Elcic) 2174 Departure Bay Rd., Nanaimo (250) 758-1232

House of Bread 2329 Arbot Rd, Nanaimo (250) 753-1763

Nanaimo Chinese Alliance Church 1609 Meredith Rd., Nanaimo (250) 758-8110

Neighborhood Church 4951 Rutherford Rd., Nanaimo (250) 758-2242

The Salvation Army 505-8th St., Nanaimo (250) 753-8834

Anglican

St. James Anglican Church 2150 Departure Bay Rd., Nanaimo (250) 758-7911

St. Paul's Anglican Church 100 Chapel St., Nanaimo (250) 753-2523

St. Philips By The Sea Anglican Church 7113 Lantzville Rd., Lantzville (250) 390-3641

St. Philip's-Cedar Anglican Church 1797 Cedar Rd., Nanaimo (250) 722-3455

Apostolic

Harewood Community Church 8A-501 6th St., Nanaimo (250) 753-1656

Nanaimo Full Gospel Assembly 4900 Hammond Bay Rd., Nanaimo (250) 758-0134

Baptist

Departure Bay Baptist Church 3510 Departure Bay Rd., Nanaimo (250) 758-9334

First Baptist Church 1650 Waddington Rd., Nanaimo (250) 753-0241 Hammond Bay Baptist Church 4960 Hammond Bay Rd., Nanaimo (250) 758-1813

Lighthouse Bible Baptist Church 486B Franklyn St., Nanaimo (250) 716-7283

Catholic St. Peter's Roman Catholic 301 Machleary St., Nanaimo (250) 753-3570

Nanaimo Ecumenical Centre Society 6234 Spartan St., Nanaimo (250) 390-2442

Our Lady Of Good Council 4334 Jingle Pot Rd., Nanaimo (250) 758-3430

St. Michaels Parish 4017 Victoria Ave., Nanaimo (250) 758-4714

Christian Church Church of Jesus 617-280 Cypress St., Nanaimo (250) 741-0841

Christian & Missionary Alliance Alliance Church 1609 Meredith Ave., Nanaimo (250) 758-7912

Christian Reformed Church Christ Community Church 2221 Bowen Rd., Nanaimo (250) 758-1513

Christian Science Christian Science Society 20 Chapel St., Nanaimo (250) 753-8036

Church of the Nazarene Church Of The Nazarene <u>www.nanaimonazarene.com</u> 2450 Departure Poy Pd Napaimo

2150 Departure Bay Rd., Nanaimo (250) 585-5553

Foursquare Gospel Church

Maranatha Four Square Gospel 6553 Portsmouth Rd., Nanaimo (250) 390-2152

Gospel

Wakesiah Road Gospel Chapel 170 Wakesiah Ave., Nanaimo (250) 753-4641



Jehovah's Witnesses

Jehovah's Witnesses Assembly Hall 1724 Vowels Rd. (250) 245-7681

Oceanside & Pleasant Valley Kingdom Hall 6011 Doumont Rd. (250) 390-2555

Kingdom Hall of Jehovah's Witnesses 2114 Meredith Rd., Nanaimo (250) 729-9066

Lutheran

Hope Lutheran Church 2174 Departure Bay Rd, Nanaimo (250) 758-1232

St. Paul's Lutheran Church 394 Shepherd Ave., Nanaimo (250) 754-9082

Mennonite Brethren

Neighborhood Church 4951 Rutherford Rd., Nanaimo (250) 758-2242

Non-Denominational

Church Of Christ 1720 Meredith Ave., Nanaimo (250) 758-9412

Gabriola Fellowship Church 775 North Rd., Gabriola Island (250) 247-9181

Jubilee Christian Centre 8A-6421 Applecross Rd., Nanaimo (250) 716-0330

Pentecostal Assemblies of Canada

Evangelistic Tabernacle Pentecostal Assemblies Of Canada 1300 Princess Royal, Nanaimo (250) 753-0258

Native Victory Chapel 471 Irwin St., Nanaimo (250) 754-7866

Presbyterian Church In Canada

St. Andrew's Presbyterian 4235 Departure Bay Rd., Nanaimo (250) 758-2676

Seventh-Day Adventist

Seventh-Day Adventist Church 2400 Highland Blvd., Nanaimo (250) 758-1334

Sikh

Gurdwara Sahib Miri Piri Darbar 305 Prideaux St., Nanaimo (250) 716-1313

Sikh Temple 328 3rd St., Nanaimo (250) 754-5516

Unitarian

Unitarian Fellowship of Nanaimo 1-595 Townsite Rd., Nanaimo (250) 755-1215

United Church of Canada

Brechin United Church 1998 Estevan Rd., Nanaimo (250) 754-9212

Gabriola United Church 2600 South Rd., Gabriola Island (250) 247-8633

St. Andrews United Church 311 Fitzwilliam St., Nanaimo (250) 753-1924

Trinity United Church 6234 Spartan Rd., Nanaimo (250) 390-2513

United Pentecostal World of Pentecost Church 3606 Allsop Rd., Nanaimo (250) 756-7926



GREATER NANAIMO CHAMBER OF COMMERCE

Education

Schools (District #68) www.sd68.bc.ca

School Board Office	(250) 754-5521	395 Wakesiah Ave.
Secondary Cedar Community Secondary Dover Bay Secondary John Barsby Secondary Ladysmith Secondary *Nanaimo District Secondary Wellington Secondary Woodlands Secondary	Phone (250) 722-2414 (250) 756-4595 (250) 753-8211 (250) 245-3043 (250) 740-2000 (250) 758-9191 (250) 753-2271	Address 1640 MacMillan Rd. 6135 McGirr Rd. 550 7th St. 710 - 6th Ave. Ladysmith, BC 355 Wakesiah Ave. 3135 Mexicana Rd. 1270 Strathmore St.
Elementary Bayview School Brechin School Chase River School Cilaire School Cinnabar Valley Coal Tyee *Ecole Davis Rd. School Departure Bay School Fairview School Forest Park School Forest Park School Gabriola Elem. School Georgia Ave. School *Ecole Hammond Bay School Ladysmith Inter. School McGirr Rd. School Mountain View School North Cedar School North Oyster School North Oyster School *Ecole Pauline Haarer School Pleasant Valley School *Ecole Quarterway School Randerson Ridge School Rock City School Rutherford Elem. School Seaview School South Wellington School	(250) 754-3231 (250) 754-7523 (250) 754-6983 (250) 758-7941 (250) 716-1030 (250) 729-0450 (250) 245-7187 (250) 758-6541 (250) 758-6541 (250) 758-6892 (250) 758-6892 (250) 758-6892 (250) 753-1044 (250) 758-5711 (250) 245-3351 (250) 758-8946 (250) 758-8946 (250) 758-8946 (250) 758-8946 (250) 758-8946 (250) 758-2831 (250) 754-2722 (250) 390-4027 (250) 758-5076 (250) 758-5076 (250) 758-5331 (250) 758-5331 (250) 390-4022 (250) 754-2873	 140 View St. 510 Millstone Ave. 1503 Cranberry Ave. 25 Cilaire Dr. 1800 Richardson Rd. 2280 Sun Valley Dr. 444 Parkhill Terr., Ladysmith, BC 3004 Departure Bay Rd. 2050 Latimer Rd. 5301 Williamson Rd. 680 North Rd., Gabriola Island, BC 625 Georgia Ave. 1025 Morningside Dr. 317 French St., Ladysmith, BC 510 6th Ave., Ladysmith, BC 6199 McGirr Rd. 2480 E. Wellington Rd. 2215 Gould Rd. 13470 Cedar, Ladysmith, BC 400 Campbell St. 6201 Dunbar Rd. 6021 Nelson Rd. 3741 Departure Bay Rd. 5840 Hammond Bay Rd. 7000 Lantzville Rd. Lantzville, BC 1536 Morden St.
Uplands Park School Woodbank School	(250) 754-2873 (250) 758-3252 (250) 722-3644	3821 Stronach Dr. 1984 Woodbank Rd.

*= schools with French immersion



Nanaimo Independent Schools

School	Phone	Address	Website
Aspengrove School	(250) 390-2201	7660 Clark Dr.	www.aspengroveschool.ca
Nanaimo Christian School	(250) 754-4512	198 Holland Road	www.nanaimochristianschool.ca
Nanaimo Montessori	(250) 753-0649	945 Waddington Rd.	www.nanaimomontessorischool.org

Vancouver Island University www.viu.ca

Vancouver Island University is a public, degree-granting institution that offers both university and college programs. Vancouver Island University was established in 1969.

It now has over 10,000 full-time Canadian students and 1,000 international students from more than 50 countries. Vancouver Island University offers graduate and undergraduate degrees, diplomas and certificates, and a 5-level English Language program.

Colleges and Trade Schools

Academy of Learning <u>www.academyoflearning.com</u>

The Academy of Learning, a Computer and Business College offers career training that prepares students for the workplace immediately. They have programs that allow students the flexibility to educate themselves in their own time according to their convenience.

Discovery Community College <u>www.discoverycommunitycollege.com</u>

Discovery is a professional private college located in Campbell River on Vancouver Island, with satellite campuses in Nanaimo, Port Alberni, Cumberland and Qualicum.

Sprott-Shaw Community College www.sprottshaw.com

Sprott-Shaw campus opened in 1998 and is located in the heart of Nanaimo. Sprott-Shaw provides a friendly rewarding learning environment, in one convenient location, with all the services and amenities you would expect from larger college campuses.

Tamagawa University www.tamagawa.ca

Tamagawa Nanaimo is the non-profit satellite facility of Tamagawa Gakuen, a highly esteemed and private K-12 Academy and University located in Tokyo, Japan. Modeled on the original Tamagawa philosophy of "Zenjin" ("whole-person") education, Tamagawa Nanaimo is a privately-owned campus that supports all educational endeavours and pursuits, whether from the local populace or international communities.

Employment Services

Amber Education <u>www.ambered.com</u> Ethos Career Management Group <u>www.ethoscmg.com</u> Express Employment Professionals <u>www.nanaimobc.expresspros.com</u> GT Hiring Solutions <u>www.gthiringsolutions.ca</u> Nine to Five Temporary Office Assistance <u>www.working9to5.ca</u> S.E.T. (Supporting Employment Transitions) <u>www.set-nanaimo.com</u>



Housing and Accommodations

For a list of hotels/motels contact Tourism British Columbia at 1-800-435-5622 or online at <u>www.hellobc.com</u>

Extended and Long Stays – The Painted Turtle Guesthouse, 121 Bastion St., Nanaimo. Phone (250) 753-4432 or <u>www.paintedturtle.ca</u>

Rental Directories: Places 4 Rent – Nanaimo <u>www.places4rent.com</u> 24/7 Apartments for Rent – Nanaimo <u>www.247apartments.com</u> Widsten Property Management Inc <u>www.islandrent.com/</u> Rental Management – Coast Realty Group Ltd., 4200 Island Hwy. N., Nanaimo. Phone (250) 758-7653 <u>www.coastrealty.com</u> Transglobal Property Management <u>www.gotransglobe.com</u> Gottarent.com <u>www.gottarent.com/bc/nanaimo/</u> 101 Apartments <u>www.101apartments.com</u>

Nanaimo Affordable Housing Society <u>www.nahs.ca</u> Nanaimo District Senior Citizens' Housing Development Society <u>www.ndschds.org</u> Multiple Listing Service – Canada <u>www.mls.ca</u> Vancouver Island Real Estate Board <u>www.vireb.com</u> New Real Estate Developments - <u>www.1stview.ca/c6-Nanaimo-Vancouver-Island-BC/</u>

Seniors Services and Residences

BC Seniors www.gov.bc.ca/seniors (800) 465-4911 Bowen Park Seniors Activity Centre (250) 755-7501 Bus Passes for Seniors & Handicapped 1-888-661-1566 Daughter on Call Seniors Services www.daughteroncall.ca (250) 729-2664 General George R. Pearkes Senior Citizens Housing Society (250) 753-5031 Harbour City Seniors www.nanaimoharbourcityseniors.com (250) 755-7501 Meals on Wheels (250) 753-1300 Nanaimo & District Home Support Association (250) 754-3351 Nanaimo District Senior Citizens' Housing Development Society www.ndschds.org Old Age Security & Canadian Pension Plan 1-800-277-9914 Paradise Isle Seniors Society (250) 754-9566 Retirement Homes.com www.retirementhomes.com SAFER (Shelter Aid for Elderly Renters) www.bchousing.org/Options/Rental market/SAFER (800) 257-7756 Seniors 101 www.seniors101.ca Berwick on the Lake www.berwickrc.com (250) 729-7995

Good Samaritian Society, Wexford Creek www.gss.org (250) 753-4044 Hecate Gardens www.hecategardens.com (250) 751-4933 Keeping House www.keepinghouseseniorshome.com (250) 716-1920 Kiwanis Village www.kiwanisvillage.ca (250) 753-6471 Lakeside Gardens Retirement Community www.lakeside-gardens.com (250) 756-0799 Long Lake Chateau Retirement Residence (250) 756-1411 Nanaimo Seniors Village www.retirementconcepts.com (250) 760-2325 Nanaimo Travellers Lodge www.nanaimotravellerslodge.co (250) 758-4676 Oak Tree Manor www.oaktreemanor.ca (250) 716-1799 Origin at Longwood www.originway.ca (250) 751-7755 Woodgrove Manor (250) 390-1036





Health and Community

Nanaimo Regional General Hospital

Nanaimo Regional is the largest hospital north of Victoria on Vancouver Island. It provides primary hospital services to the residents in the Nanaimo/Parksville/Qualicum region, and secondary referral services for the 250,000 living north of Victoria.

The hospital has the busiest emergency department on Vancouver Island., and employs approximately 1,700 individuals locally, including approximately 200 physicians. Services include medicine, surgery, maternity, pediatrics, intensive care, palliative, extended care, rehabilitation and psychiatry. Outpatient services are provided in the medical laboratory, radiology, CT scanning, diabetic counseling, pacemaker programming and endoscopy, among many others.

For more information, please contact: Nanaimo Regional General Hospital



1200 Dufferin Crescent Nanaimo, BC V9S 2B7 (250) 754-2141

Medical Clinics

Caledonia Medical Surgical Clinic	(250) 753-3202
340 Campbell Street Cline Medical Centre	(250) 753-3030
233 Prideaux Street <u>www.clinemedical.com</u> Family Practice Clinic	(250) 758-1711
2778-104th Street Medical Arts Centre	(250) 753-3431
30-650 Terminal Avenue	
Southgate Medical Office 1151 Lawlor Street	(250) 754-3218
Sow's Ear Medical Clinic 7186 Lantzville Road	(250) 390-4542
Wellington Medical Clinic	(250) 740-2100
1651 Boundary Crescent www.wellingtonmedi	<u>calclinic.ca</u>
Other Health Services	

Other Health Oer Vices	
Nanaimo Health Unit www.viha.ca	(250) 755-6200
1665 Grant Avenue	
Nursing/Homemaker Nanaimo & District	(250) 754-3351
Home Support Association	
528 Wentworth Street	



Health Care in British Columbia

Health Insurance BC Website Use this site to search for information, fill out forms online, download applications and find contact information: <u>http://www.hibc.gov.bc.ca/</u>

For specific information on medical and healthcare benefits in BC, visit: <u>http://www.healthservices.gov.bc.ca/msp/infoben/benefits.html</u>

For Residents new to BC

If you are a new resident in BC, you will need to apply for:

Medical Services Plan (MSP)

The MSP provides health care coverage for all residents of BC. It covers the cost of medically required services provided by physicians and supplementary health care practitioners, laboratory services and diagnostic procedures. All residents of BC must enroll with MSP.

When does coverage begin?

New residents or persons re-establishing residence in BC are eligible for coverage after completing a waiting period that normally consists of the balance of the month of arrival plus two months.

You should apply for MSP coverage immediately after arriving in BC, rather that at the end of the waiting period, to allow time for your application to be processed.

Coverage during the waiting period

New residents from other parts of Canada should maintain coverage with their former medical plan during the waiting period. New or returning residents arriving from outside Canada should contact a private insurance company for coverage during this period.

For more details, visit: http://www.healthservices.gov.bc.ca/msp/infoben/eligible.html

Fair PharmaCare

PharmaCare provides financial assistance to British Columbia residents for eligible prescription drugs and designated medical supplies. Further information on this program can be found at: http://www.health.gov.bc.ca/pharmacare/plani/faq/planifaqindex.html

Child Care Resources

Nanaimo Child Development Centre <u>www.nanaimocdc.com</u> - This non-profit organization provides individualized services for children to help them grow and develop. Early intervention, family support, and programs that encourage the inclusion of children with special needs are provided.

PacificCARE <u>www.pacific-care.bc.ca</u> – PacificCARE assists parents in finding child care for children newborn to 12 years old for free; and provides training and support to child care providers.

Ministry of Children and Family Development <u>http://www.mcf.gov.bc.ca/childcare/index.htm</u> – This government ministry supports healthy child development by its commitment to a collaborative professional practice delivered across a range of services that strive to maximize the potential of children and youth and achieve meaningful outcomes for children, youth and families Financial assistance and information of child care subsidy can be found here.



Media Listing

Newspapers

Business Vancouver Island 25 Cavan St. Nanaimo, BC V9R 2T9 Phone: (250) 758-2684 Website: <u>www.businessvi.ca</u>

Nanaimo News Bulletin 777B Poplar St. Nanaimo, BC V9S 2H7 Phone: (250) 753-3707 Website: <u>www.nanaimobulletin.com</u> Nanaimo Daily News & Harbour City Star 2575 Suite B1, McCullough Rd. Nanaimo, BC V9S 5W5 Phone: (250) 729-4200 Website: <u>www.nanaimodailynews.com</u>

(Daily News by subscription) (Harbour Star delivered free to all homes) (Nanaimo News Bulletin delivered free to all homes)

Publications

Nanaimo Magazine 88 Wharf St. Nanaimo, BC V9R 2X3 Phone: (250) 741-8801 Website: www.nanaimomagazine.ca

Radio Stations

Jim Pattison Broadcasting www.islandradio.bc.caCHWF (The Wolf) 106.9 FMCKWV (The Wave) 102.3 FM4550 Wellington Rd.4550 Wellington Rd.Nanaimo, BC V9T 2H3Nanaimo, BC V9T 2H3Phone: (250) 758-1131Phone: (250) 758-1131Website: www.1069thewolf.comWebsite: www.1023thewave.com

Television Stations

Shaw Cable Systems (BC) Ltd. 4316 Boban Dr. Nanaimo, BC V9T 5V9 Phone: (250) 760-1999 Website: www.shaw.ca

CHEK News 780 Kings Rd. Victoria, BC V8T 5A2 Phone: (250) 383-2435 Website: <u>www.cheknews.ca</u> CTV Vancouver Island 1420 Broad St. Victoria, BC V8W 2B1 Phone: (250) 381-2484 Website: www.ctvvancouverisland.ca





Community Services and Recreation

Vancouver Island Regional Libraries www.virl.bc.ca

Nanaimo Harbourfront Branch 90 Commercial Street, Nanaimo Telephone: (250) 753-1154

Gabriola Island Branch 5-575 North Road, Gabriola Island Telephone: (250) 247-7878 Wellington Branch 3032 Barons Road, Nanaimo Telephone: (250) 758-5544

Central Services 6250 Hammond Bay Road, Nanaimo Telephone: (250) 758-4697

Nanaimo Ice Centre

The new 7,900 square metre (85,000 sq. ft.) multiplex includes two NHL regulation size ice surfaces, each with seating for 500 spectators. The Nanaimo Ice Centre also includes three meeting rooms and a multi-purpose room. For more information contact (250) 756-5200.

Nanaimo Aquatic Centre

Nanaimo Aquatic Centre features B.C.'s largest wave pool, play lagoon, 3 waterslides (B.C.'s highest), and lazy river, 1 and 3 meter diving boards, and 50 meter, 8 lane pool. Other amenities include a sauna, steam room, and hot tub. For more information contact (250) 756-5200.

Music/Dance/Theatre

Port Theatre <u>www.porttheatre.com</u>

An 804-seat theatre on the breathtaking waterfront in downtown Nanaimo. The theatre offers a broad range of cultural events designed to meet many diverse interests and needs. Programs involve local groups as well as touring attractions and provide access to events for families, seniors, youths and adults.

Crimson Coast Dance Society www.crimsoncoastdance.org

Provides an environment and opportunities for regionally based emerging dance artists to develop their craft and creates educational opportunities for the local dance community.

Nanaimo Theatre Group www.nanaimotheatregroup.com/

For 50 years Nanaimo Theatre Group have been entertaining audiences of all ages with a variety of productions from around the world.

Theatre BC www.theatrebc.org

Promotes the development of theatre in B.C. through a wide range of programs, services, events and festivals offered year round.

TheatreOne www.theatreone.org

Nanaimo's Own Professional Theatre Company. TheatreOne provides a venue for professional artists, particularly those from B.C., to practice their craft, thereby enhancing the quality of life in Nanaimo by encouraging social interaction and by developing Nanaimo's culture and its economy.

Vancouver Island Symphony www.vancouverislandsymphony.com

Each year, the Vancouver Island Symphony reaches more than 20,000+ people through a season of nine performances at The Port Theatre, community outreach programs, education concerts, special events and *Symphony in the Harbour*.



Museums

Nanaimo District Museum www.nanaimomuseum.ca

Nanaimo District Museum, situated on the waterfront in the heart of downtown, brings history to life with its fascinating depictions of early coastal living on Vancouver Island, from European, Chinese

and First Nations' perspectives. Visitors can explore the coal mining exhibit, learn about native life through personal reflections, hands-on exhibits and audio-visual presentations. Discover what's made Nanaimo tick in the post-coal mining era.

The Bastion

The Museum is also the guardian of the only remaining, original Hudson's Bay Company Bastion left in North America, and it turned an amazing 150 years old in 2003.

Vancouver Island Military Museum Military artifacts, including Canada's Victoria Crosses and an extensive weapons collection.

Amusement Attractions

Great Canadian Casino <u>www.greatcanadiancasinos.com</u> – Over 400 Slot machines from pennies to Loonie slots, Blackjack, EZ Baccarat, Roulette, Texas Hold'em, Fortune Pai Gow.

Jumping Jiminy's Playland & Café <u>www.jumpingjiminys.com</u> – located at Rock City Centre, Jumping Jiminy's is a giant indoor playland with air hockey, ping pong, basketball and a toddler's section. There's also a café for parents to relax.

Romper Room <u>www.climbromperroom.com</u> – located on Boban Drive, Romper Room is an indoor climbing centre with over 7,000 square feet of climbing for beginners to advanced.

WildPlay Element Park <u>www.wildplayparks.com</u> – located on Nanaimo River Road, WildPlay offers Bungy Jumping, Zip Lines, King Swing, and Monkido Course.

Diving

Divers love the coastal waters off of Snake Island with the crystal clear waters, the diversity of sea life and an artificial reef created with the sinking of two former naval ships. The Dive Outfitters <u>www.nanaimodiveoutfitters.ca</u> Sink or Swim Scuba & Water Sports <u>www.sosscuba.ca</u> Sundown Diving <u>www.sundowndiving.com</u>

Markets

Downtown Nanaimo Farmer's Market <u>www.nanaimofarmersmarket.com</u> (May – October) Every Friday, 10:00am – 2:00pm, Pioneer Waterfront Plaza Bowen Road Farmer's Market – Every Wednesday, 4:00pm – 6:30pm, Beban Park Fairgrounds Our Neighbourhood Farmer's Market – Every Saturday, 9:30am – 1:30pm, Nanaimo North Town Centre

Annual Events

Empire Days Festival <u>www.nanaimoempiredays.com</u> - May Dragon Boat Festival <u>www.nanaimodragonboat.com</u> - July Marine Festival and World Championship Bathtub Race <u>www.bathtubbing.com</u> - July Silly Boat Regatta <u>http://www.sillyboat.com</u>- July Vancouver Island Exhibition (VIEx) <u>www.viex.ca</u> – August



Parks

Nanaimo boasts over 100 parks, 4 public beaches, 20 picnic areas, 3 pools, 4 indoor ice rinks and 3 golf courses. Residents can enjoy a leisurely stroll along the waterfront sea wall, or a vigorous hike up Mount Benson. Newcastle Island, the charming provincial park just off the shores of downtown Nanaimo, is a popular summertime picnic and camping area. Buttertubs Marsh, in the heart of the city, is a wonderful place to view waterfowl and learn about our delicate ecosystem. Neck Point Park is a 14.5 hectare waterfront park known for its views and



natural features. The park has a vast trial system of varying lengths and difficulty and offers a number of amenities including picnic areas, viewpoints and lookouts. The Linley Valley is a 5.8 hectare undeveloped park that contains many old growth trees, open meadows and wetlands. Residents enjoy the informal walking trails, the beautiful scenery and the abundance of wildlife. Visit the <u>City of Nanaimo's</u> website for more information on Nanaimo's parks and trails.

Sports Clubs

Nanaimo Clippers Junior A Hockey <u>www.nanaimoclippers.com</u> Vancouver Island Raiders Football <u>www.viraiders.ca</u>

Movie Theatres

Avalon Cinemas – 8 screen theatre located at Woodgrove Centre Galaxy Cinemas – 8 screen theatre located at Nanaimo North Town Centre

Shopping Centres

Beban Plaza 2220 Bowen Road Anchor Tenants: Central Drugs, Quality Foods, Landlubbers Pub

Brooks Landing 2000 N. Island Highway Anchor Tenants: Royal Bank, Staples, Home Hardware, Shanghai City Restaurant, Thrifty Foods

Country Club Mall 3200 Island Highway <u>www.countryclubcentre.com</u> Anchor Tenants: Save On Foods, Liquor Store, CIBC, Future Shop, JYSK

Dickinson Crossing 6900 Island Highway North Anchor Tenants: Cabela's, Dairy Queen, Nesbitt Burns, KFC-Taco Bell, Tom Lee Music

Nanaimo North Town Centre 4750 Rutherford Road <u>www.nanaimonorth.com</u> Anchor Tenants: Target, Sears, Galaxy Theatres, London Drugs, Canadian Tire, Fairway Supermarket

Port Place Shopping Centre 650 S. Terminal Avenue Anchor Tenants: Thrifty Foods, London Drugs, Liquor Store, Wendy's

Terminal Park 1533 Estevan Road Anchor Tenants: Save On Foods, Liquor Store, Bank of Montreal, Burger King

University Village 530-5th Street Anchor Tenants: Value Village, Quality Foods, Shoppers Drug Mart

Woodgrove Centre 6631 N. Island Hwy <u>www.woodgrovecentre.com</u> Anchor Tenants: The Bay, GAP, Toys 'R' Us, Avalon Cinemas, Wal-Mart

GREATER NANAIMO CHAMBER OF COMMERCE

Public Golf Courses www.golfvancouverisland.ca

Cottonwood Golf Course 1975 Haslam Rd, Cassidy

Eagle Quest Golf Centre 1601 Thatcher Rd, Nanaimo

Fairwinds Golf Course Ltd. 3730 Fairwinds Drive, Nanoose Bay

Gabriola Golf & Country Club 825 South Rd., Gabrila Island

Morningstar Golf Course Ltd. 525 Lowry's Parks, Parksville

Nanaimo Golf & Country Club 2800 Highland Blvd., Nanaimo

Pheasant Glen Golf Resort 1025 Qualicum Rd, Qualicum Beach

Pryde Vista Golf Course 155 Pryde St., Nanaimo

Qualicum Beach Memorial Golf 115 W. Crescent, Qualicum Beach

Winchelsea View Golf Course Ltd. 7655 Harby Rd. West, Lantzville (250) 245-5157 Website: <u>www.cottonwoodgolfcourse.com</u>

(250) 754-1325 Website: <u>www.eaglequestgolf.com</u>

(250) 468-7666 Website: <u>www.fairwinds.ca</u>

(250) 247-8822 Website: <u>www.gabriolagolf.com/</u>

(250) 248-8161 Website: <u>www.morningstargolf.com/</u>

(250) 758-6332 Website: <u>www.nanaimogolfclub.ca</u>

1-877-407-4653 Website: <u>www.pheasantglen.com</u>

(250) 753-6188

(250) 752-6312 Website: <u>www.golfgualicum.ca</u>

(250) 390-3934 Pro Shop(250) 390-2274 OfficeWebsite: <u>www.winchelseaviewgolfcourse.com</u>





The Ultimate Nanaimo Bar Recipe

No trip to Nanaimo would be complete without sampling the city's famous chocolaty delight, appropriately named the "NANAIMO BAR". True aficionados can sample several unique creations from the city's bakeries, and enjoy a happy dilemma - deciding which bar is tastiest!

According to local legend, a Nanaimo housewife entered her recipe for chocolate squares in a magazine contest about 45 years ago. In a burst of civic pride, she chose to dub her entry "Nanaimo Bars". The prize winning bars have since become the city's tastiest export. In 1986, the Mayor, in conjunction with Harbour Park Mall, held a contest to find the Ultimate "Nanaimo Bar". The winner - of almost 100 entries – was dessert maker supreme, Joyce Hardcastle.

Bottom Layer

1/2 c. unsalted butter (European style cultured)
1/4 c. sugar
5 tbsp. cocoa
1 egg beaten
1 - 3/4 c. graham wafer crumbs
1/2 c. finely chopped almonds
1 c. coconut
Melt first 3 ingredients in top of double boiler. Add egg and stir to cook and thicken, Remove from heat. Stir in crumbs, coconut and nuts. Press firmly into an ungreased 8x8 pan.

Second Layer

1/2 c. unsalted butter2 tbsp. and 2 tsp. cream2 tbsp. vanilla custard powder2c. icing sugarCream butter, cream, custard powder and icing sugar together well. Beat until light. Spread over bottom layer.

Third Layer

4 sq. semi-sweet chocolate (1 oz. each)

2 tbsp. unsalted butter

Melt chocolate and butter over low heat. Cool. When cool, but still liquid, pour over second layer and chill in refrigerator.





Starting up a business in Nanaimo

Thinking of moving to Nanaimo to start a business? Check out these websites:

BC Business Registry <u>www.bcbusinessregistry.ca</u> City of Nanaimo <u>www.nanaimo.ca</u> Community Futures Development Corporation <u>www.cfnanaimo.org</u> Small Business BC <u>www.smallbusinessbc.ca</u> Venture Connect <u>www.ventureconnect.ca</u>

Links to Other Useful Websites

1st View www.1stview.ca/c6-Nanaimo-Vancouver-Island-BC/ BC Auto Insurance www.icbc.com/autoplan BC Ferries www.bcferries.com Better Business Bureau of Vancouver Island www.vi.bbb.org College of Physicians & Surgeons of BC www.cpsbc.ca/node/216 Government of B.C. www.gov.bc.ca Medical Services Plan www.healthservices.gov.bc.ca/msp/infoben/eligible.html Nanaimo Airport www.nanaimoairport.com/ Nanaimo Port Authority www.npa.ca Real Estate Listings www.mls.ca Regional District of Nanaimo www.rdn.bc.ca School District #68 www.sd68.bc.ca Service BC www.governmentagents.gov.bc.ca Service Canada www.servicecanada.gc.ca Tourism British Columbia www.hellobc.com Tourism Nanaimo www.tourismnanaimo.com Tourism Vancouver Island www.vancouverisland.travel Vancouver Island Health Authority www.viha.ca Welcome Wagon www.welcomewagon.ca Vancouver Island University www.viu.ca

For further tourism information, please contact:

Tourism Nanaimo Email: <u>info@tourismnanaimo.com</u> Website: <u>www.tourismnanaimo.com</u>

For further economic development information, please contact:

Nanaimo Economic Development Corporation Email: <u>info@investnanaimo.com</u> Website: <u>www.investnanaimo.com</u>